

My Visit to Chelmsford Police Headquarters and Museum

Last Tuesday we went to the Chelmsford Police Headquarters. We saw the control room which took calls from the whole of Essex first.

When you ring 999 in Essex it goes through to an operator who asks you which service you want. When you tell them Police the operator puts you through to the control room. The operator then speaks to the caller and sends a police officer to deal with the call if necessary. Sometimes people make prank calls to the police station and also stupid requests like asking them if police could take them home. It is incredibly quiet in the control room – the noise level in there barely rises above a whisper and it is a very nice atmosphere to work in. Its walls are lined with white boards that which have reminders and timetables written on them.

We then went to the museum. The museum had a history of policing not just in Essex but the beginning of policing in England and how it has evolved. Plus had certain exhibits that you could pick up like truncheons and handcuffs and riot shields. We had our fingerprints taken and we had a good look at all the displays. It was very interesting.

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